

Date: Wednesday, September 27, 2023

Time: 8:00 am—11:00 am

Place: MCMS, 200 Canal View Blvd. Suite 202

Rochester, NY 14623

# Internal Auditing 101 OB-GYN and Specialty – What, Why, and How of a Coding & Billing Audit

### **Learning Objectives:**

- Why do we need to do internal auditing?
- How to determine the scope and sample of an internal coding and billing audit?
- What frequency should internal audits be conducted?
- Determine the best tools to use in an audit.
- Present the findings so providers will listen.
- Conducting provider specific training based on audit results.
- Audit hands on case studies.

## **Prerequisites:**

• Email to psantiago@beaconsolutionsgroup. com 5 deidentified visits (include E/M, physical, in office procedures). Each visit should have a copy of the claim form, a copy of the medical record visit note, a copy of the EOB, and a copy of the ledger/patient account detail. These will be used during the hands-on training component. Bring current CPT, ICD-10, and HCPC manuals.

#### PRESENTERS:



Paula Santiago, RHIT, CCS-P, CPB, CPMA, CAH-CBS

Paula Santiago, RHIT, CCS-P, CPB, CPMA, CAH-CBS, CDC, Director has served as a Director of Revenue Cycle and Health Information Management for

a community hospital. She has also held positions as a Practice Administrator for an urgent care center and as an auditor for a third-party payor, large health system and as an independent consultant for a wide spectrum of specialties. Paula provides education and training to providers, coders, office managers, billers and front end staff on billing, coding, compliance and HIPAA issues. Ms. Santiago is certified by the American Health Information Management Association as a Registered Health Information Technician and a Certified Coding Specialist-Physician based. Additionally, Paula is certified by the American Academy of Professional Coders as a Certified Professional biller and a Certified Professional Medical Auditor and by ArchPro as a Critical Access Hospital Coding and Billing Specialist. Paula is also certified by the American Academy of Dental Coders as a Certified Dental Coder.

Program Registration Fees: MCMS and 7th District Member: \$60 per registrant

Non-member: \$75 per registrant

Non-members: If you complete a MCMS membership application within three months, the registration fee will be applied to your first year's dues payment.

For more information: Call (585) 473-7573 or mcms@mcms.org

#### ONLINE REGISTRATION IS AVAILABLE AT WWW.MCMS.ORG/EVENTS

MCMS, 200 Canal View Blvd., Suite 202, Rochester, NY 14623 · Fax: (585) 473-7641 · Email: mcms@mcms.org

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