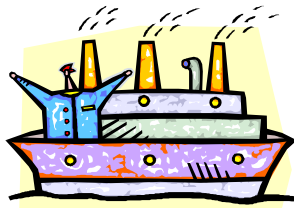


**Attention ALL Practices: You can still sign up for the HEAL V.3 Grant!**



***You haven't missed the boat- but it's leaving the dock soon!***

If you are struggling with whether you are ready to commit to the HEAL V.3 grant and purchase an Electronic Medical Record system, call the Service Bureau today!

We will provide you with the necessary information to help you make the right decision.

October, 2009  
 Edition 5

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- Making sure you get your money!
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The Service Bureau provides support to physicians using health information technology to improve the quality of practice life and patient care delivery.

**FOR QUESTIONS AND FURTHER ASSISTANCE:**

**E-mail:**  
 servicebureau@mcms.org

**MCMS Physician Line:**  
 585.473.4072

**Vendor selection: Is your practice nearing a decision?**

By now, most of our participating practices have chosen their EMR vendor or are on the verge of doing so. If you have selected your vendor but have not notified the Service Bureau of your choice, please do so at your earliest convenience. [See documentation requirements on the following page.]

If you have not settled on a vendor yet, please contact us! Timely completion of this phase is imperative in order to ensure that:

- Enough time has been allotted for your interface to be built between your EMR and the RHIO.
- Your EMR vendor can schedule your installation and training within the next few months.
- You have the opportunity to take advantage of our EMR Implementation and Optimization services.

**What can the RHIO do for you?**

- Your EHR implementation includes a full **interface** with the Rochester RHIO. Any lab or radiology result that you order (or are "CCed") is sent automatically to your EHR. Hospital transcribed reports are also sent directly to you.
- Physicians can access the **VHR** (Virtual Health Record). The VHR is a patient-centric query tool that... with patient consent... gives physicians access to patient medical information, data from over 20 sources. Over 98% of patients give consent to their physicians to access this information.
- And... **Radiology Images** are instantly accessible to VHR users.
- Call the RHIO for more information, 1-877-865-RHIO (7446)



**To learn more or connect to Rochester RHIO, visit [www.RochesterRHIO.org](http://www.RochesterRHIO.org)**

## MCMS HIT Service Bureau Highlights

- **EMR Optimization:** Thursday, November 19<sup>th</sup> we will host our EMR Optimization Workshop from 7:30-8:30am. This will be a productive and informative workshop for any practice- regardless of the stage of implementation you are in.
- **HIPAA Security:** On Wednesday, December 2<sup>nd</sup> the MCMS will host a HIPAA Webinar from 12 noon until 1pm. We will provide more details as we approach the date.  
\*If you are a member of the MCMS, please download the 2009 manual located on our website.  
<http://www.mcms.org/memberssection/memberlogin.asp>
- **Federal Grant Money: Finding the correct information and updates.** Please visit the following sites for current updates:  
<http://www.mssny.org/>  
[http://ehr.healthcareitnews.com/priming\\_pump\\_QA.html](http://ehr.healthcareitnews.com/priming_pump_QA.html)
- **Need to build or refresh your computer skills?** Contact us to find out class times for either our Basic or Intermediate Computer skills class offerings.
- **Do you know who your direct contact is?** If not, please call us to see whether you are working with Dr. Ali Loveys, Liz Guyette, Wanda Maxwell or Robyn Kraft.
- **Does your office have EMR questions?** Make an appointment for an HIT Service Bureau representative to visit your office for a Q&A session!



**Making SURE you get your MONEY!**  
*A checklist of agreements, contracts and invoices that need to be submitted to the HIT Service Bureau and the RHIO*

1. Sign and submit the HEAL V.3 Physician Service Agreement AND the RHIO Participation Agreement.
2. **Submit** the following agreements/contracts that are signed by **you and your EMR Vendor**:
  - EMR Purchase Agreement
  - NYS language addendum
  - RHIO Interface Subscription/Agreement
3. **Submit** invoices/receipts for the following purchases:
  - **Any purchases** made with your **IT Vendor** that relate to your EMR System and accessories. Only expenses incurred after August 1<sup>st</sup>, 2008 should be submitted.
  - **A summary and invoice breakdown** of ALL purchases made through your EMR Vendor.
  - **Any furniture/hardware purchases** made to set-up and/or store your EMR system.
  - **Any purchases made outside of your IT/EMR Vendor invoices** correlating to an EMR system (ie. Laptops from Staples, printers from OfficeMax).

*We want to make sure you receive the maximum amount of grant funds available. Please submit ALL of your expenses- even those you are unsure about- so we can determine which expenses can be applied towards your EMR purchase in accordance with grant requirements.*

