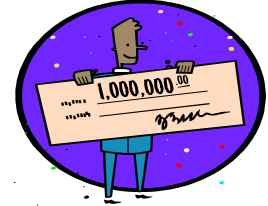
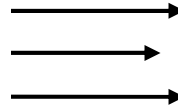


HEAL V.3 Participants!
Pay Close Attention:

In order to receive this:



The Service Bureau kindly asks that you submit ALL of the following as soon as possible and no later than FRIDAY, APRIL 9TH:

January 2010
 Edition 7

IN THIS ISSUE





- Receiving your Money- What we need you need to do!
- Implementation Peer Group on March 11th featuring Dr. Douglas Bennett.
- RHIO Update
- Optimization: Is it Meaningful?
- MCMS HIT SB Highlights

The Service Bureau provides support to physicians using health information technology to improve the quality of practice life and patient care delivery.

FOR QUESTIONS AND FURTHER ASSISTANCE:

E-mail:
 servicebureau@mcms.org

MCMS Physician Line:
 585.473.4072

		Purchases		
<p>Agreements/Contract</p> <ul style="list-style-type: none"> ❖ Signed by <u>the physician/practice and your EMR Vendor:</u> • EMR Purchase Agreement • NYS language addendum • RHIO Interface Subscription Agreement 		<ul style="list-style-type: none"> ❖ NOTE: Any paperwork associated with purchases must be the FINAL invoice and state the word "invoice" somewhere on the document. ❖ Submit invoices/receipts for the following: <ul style="list-style-type: none"> • Any purchases made with your IT Vendor that relate to your EMR System and accessories. • An invoice breakdown of ALL purchases made through your EMR Vendor. Each purchase made must state that it is an INVOICE. Order summaries, quotes and other purchasing information <u>will not be accepted</u> by NYS. • Any furniture/hardware purchases made to set-up and/or store your EMR system. • Any purchases made outside of your IT/EMR Vendor invoices correlating to an EMR system (ie. Laptops from Staples, printers from OfficeMax). 	<p>Miscellaneous</p> <ul style="list-style-type: none"> ❖ Make sure to include any maintenance and/or subscription costs associated with your EMR system. ❖ <u>Look through your records!</u> Anything purchased after August 1st, 2008 that is being used for or with your EMR can be submitted! 	
 			 	

We want to make sure you receive the maximum amount of grant funds available. Please submit ALL of your expenses- even those you are unsure about- so we can determine which expenses can be applied towards your EMR purchase in accordance with grant requirements.

**Due to popular demand
 we are hosting another
 MCMS Implementation Peer Group featuring
 Dr. Douglas Bennett of Irondequoit Pediatrics!**

**MCMS HIT Service Bureau
 Highlights**

- **Come join us for the Implementation Peer Group featuring Dr. Douglas Bennett** on Thursday, March 11th, 7:30-8:30am at MCMS.
- **Optimization: Is it Meaningful?**
 Click on this link for more information:
<http://www.mcms.org/contents/Service%20Bureau.htm>
- **Federal Grant Money: Finding the correct information and updates.**
 Please visit the following sites for current updates:
 - <http://www.mssny.org/>
 - http://ehr.healthcareitnews.com/priming_pump_QA.html
- **Need to build or refresh your computer skills?** Contact us to find out class times for either our Basic or Intermediate Computer skills class offerings.
- **Do you know who your direct contact is?** If not, please call us to see whether you are working with Dr. Ali Loveys, Liz Guyette, Wanda Maxwell or Robyn Kraft.
- **Does your office have EMR questions?** Make an appointment for an HIT Service Bureau representative to visit your office for a Q&A session!



Dr. Douglas Bennett, who has been in primary care pediatrics since 1995, is the Office Champion for Irondequoit Pediatrics.

The practice, which consists of three physicians and one PNP, is currently implementing the Medent 18.1 EMR. They are adding it to their already established Medent Practice Management System.

Dr. Bennett has completed his HIPAA Security Manual using the Gates and Moore Template and has a thorough implementation schedule laid out for his practice.

This peer group is recommended to all physicians and staff members in ANY stage of the EMR process and all questions are welcome.

When: March 11th, 2010 from 7:30-8:30am.

Where: Monroe County Medical Society

Register: 473-4072 (MCMS Physician line) servicebureau@mcms.org

Attend via phone conference: Call-in number is 1-888-809-4012. Access code: 4734072

PLEASE SUBMIT any questions you have prior to the session so that the Service Bureau and Dr. Bennett have time to prepare answers.

* **ALSO**, if you or any of your staff would like to volunteer to be a part of the guest Q&A panel, please let us know.

RHIO Update.....

2009 was a busy year for the Rochester RHIO! The RHIO has been working closely with many EHR vendors to plan and build interfaces for Service Bureau participants and other community physicians.

The RHIO has established interfaces with eClinicalWorks, Medent and HST. In addition to these vendor systems, the RHIO is in the process of connecting to six more EHR systems.

Through your RHIO interface you will receive results ordered by and cc'd to your practice, while the Virtual Health Record (VHR) allows you to look up patient information regardless of the ordering physician (with patient consent).

VHR use increased significantly in 2009. The Virtual Health Record gives providers access to clinical information from the hospitals, labs and radiology groups in the Rochester region.

The VHR has been implemented in many of the Emergency Departments in the area. Emergency physicians especially, find significant value in accessing patient results from all of the area health systems.

In 2009 over 650 physicians were taking advantage of the VHR. The RHIO has over 2,200 health care providers accessing the VHR regularly to look up clinical results.

If you are not already connected to the Virtual Health Record, contact the RHIO to get on board.

Access to the VHR is free and the process to connect is quick and easy. Call the RHIO at 1-877-865-7446 for more information.